

GFLOW trouble shooting

Problem:

Error number 9 encountered while reading GFLOW results....

Explanation:

This error is most likely due to an incompatibility between the Graphical User Interface and the Solver. The error can suddenly appear as a result of the following circumstances. Microsoft will periodically and automatically (via the internet) make changes to the operating system on your computer. After some of these changes, when trying to run GFLOW, the install program will reinstall GFLOW. However, it install the old version, not the updates.

Solution:

Download the latest update from www.haitjema.com and double-click the .exe file to install this upgrade. After that the program should work as before.

Problem:

Cannot find the c:\Program Files\GFLOW\example\MESSAGE.LOG file. Do you want to create a new File?

Explanation:

This error will occur when going through the Tutorial of GFLOW on the new **Vista** operating system. Because of security concerns Vista does not want an application to write files to any folder under c:\Program Files. To ensure backward compatibility, however, such write actions are allowed, but the file written is placed in a hidden folder that is only known to the application that wrote it (all GFLOW executables in this case). When the Solver writes the MESSAGE.LOG file and Notebook (scheduled by the GUI) tries to display that file, Notebook cannot find the file since it does not know about the hidden folder (Notebook is not part of the GFLOW executables).

Solution:

Move or Copy the folders "example," "example2," and "validation" from the c:\Program Files\GFLOW folder to a working folder on your c-drive, for instance, to c:\GFLOW Projects. When going through the Tutorial, use the folder c:\GFLOW Projects\example instead of the one in the Program Files folder.